

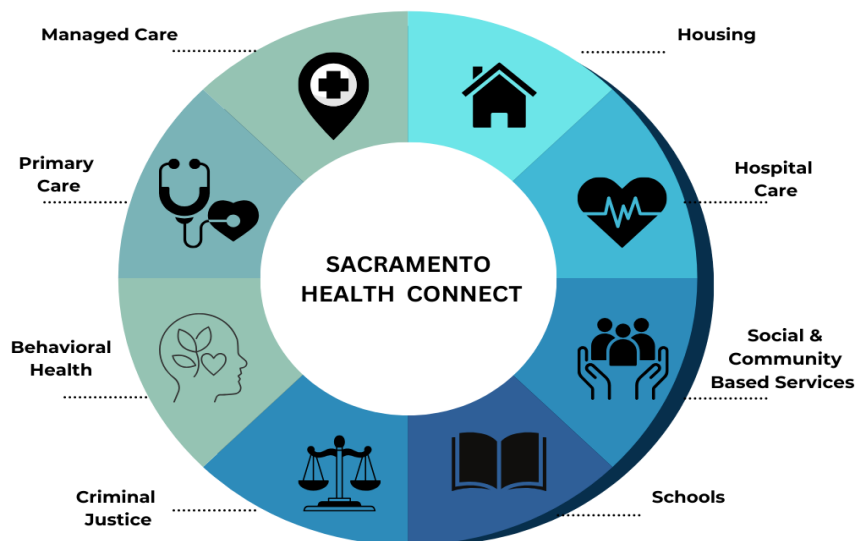


DEPARTMENT OF HEALTH SERVICES

Sacramento Health Connect (SHC)

What is Sacramento Health Connect?

Sacramento Health Connect (SHC)--a social health information exchange (SHIE)--is a robust and secure data exchange platform that integrates and shares an individual's medical, behavioral health, housing, incarceration/detention, and social health data with authorized health and social service providers. This exchange empowers participants to improve the quality and efficiency of whole-person care, support efforts to maintain continuity of Medi-Cal coverage, enhancing health outcomes for patients, and reducing disparities in health outcomes across populations.



SHC Goals

The overall goal of SHC is to support health system transformation and improved health outcomes by connecting providers to health and social services information when it's needed.

We provide the technology, technical expertise and governance that enables a broad range of health and social service providers to securely share and access more complete health and social data, supporting improved health and quality of life for their patients. This model connects the social factors that influence health with a person's physical and behavioral health care so that wherever they seek care, they should be able to access or be referred to services that meet their physical, behavioral, and social health needs.

Guiding Principles

SHC strives to support increased coordination and responsive, comprehensive care across all Sacramento health and social services providers serving Medi-Cal and/or justice-involved populations. Our guiding principles include:

- **Quality**—Facilitating the secure exchange of meaningful medical, behavioral health, housing, social care, incarceration/detention and crisis response data to drive whole-person health in Sacramento County
- **Partnership & Collaboration**--Working collaboratively with key SHIE stakeholders to ensure all partners are engaged and committed to long-term SHC operations and to its purpose of supporting a more coordinated approach to care and services
- **Accessibility & Equity**—Removing data silos and enabling secure sharing of more complete patient data across providers helps to mitigate errors and delays that disproportionately affect underserved populations. Additionally, the analytics tools the SHC will provide can help care managers identify at-risk populations, address care gaps, and improve the quality and timeliness of care interventions and reduce inequities.
- **Privacy & Security**—Protecting the confidentiality of patients served through diligent compliance with all state and federal laws, rules and regulations.

What is the Community Health Record (CHR)?

The CHR is a secure, shared digital record that brings together health and social service information from across agencies. The CHR is how providers will access the information available in the SHIE they are authorized to see related to their patients and will help them see a fuller picture of their patients' needs so they can make faster, more informed decisions and improve outcomes.

What is the difference between the SHIE and CHR?

Think of the SHIE as a **warehouse**—it stores inventory (data) from many different suppliers (data providers). The CHR would be the **storefront**--it displays selected items (client data) authorized for a shopper to view in a way that's easy to browse and use.

Using the CHR means care coordinators and providers will be leveraging the power of the SHIE without the complexity. In other words, they can quickly access relevant client information without digging through an entire warehouse of data.